## Higher Learning Commission Criterion Two: Preparing for the future

### HLC 2a. The organization realistically prepares for a future shaped by multiple societal and economic trends

| CCSSE | E Items:  | RWC Mean | Comparison<br>Group Mean | 2008 CCSSE<br>Cohort Mean |
|-------|---|----------|--------------------------|---------------------------|
| Sup   | port for Learners   |          |                          |                           |
| 9c.   | Encouraging contact among students from<br>different economic, social, and racial or ethnic<br>backgrounds                                    | 2.42     | 2.45                     | 2.47                      |
| Othe  | er Survey Items Relevant to NCA Criteria  |          |                          |                           |
| 4s.   | Had serious conversations with students of a different race or ethnicity than your own.   | 2.39     | 2.29                     | 2.37                      |
| 4t.   | Had serious conversations with students who<br>differ from you in terms of their religious beliefs,<br>political opinions, or personal values | 2.30     | 2.30                     | 2.33                      |

### Higher Learning Commission Criterion Three: Student Learning and Effective Teaching

### HLC 3b. The organization values and supports effective teaching.

| CCSSE | Items:  | RWC Mean | Comparison<br>Group Mean | 2008 CCSSE<br>Cohort Mean |
|-------|---|----------|--------------------------|---------------------------|
| Activ | Active and Collaborative Learning   |          |                          |                           |
| 4a.   | Asked questions in class or contributed to class<br>discussions                                 | 2.94     | 2.96                     | 2.91                      |
| 4b.   | Made a class presentation   | 2.05     | 2.05                     | 2.04                      |
| 4f.   | Worked with other students on projects during class   | 2.41     | 2.49                     | 2.47                      |
| 4g.   | Worked with classmates outside of class to<br>prepare class assignments                         | 1.91     | 1.90                     | 1.86                      |
| 4h.   | Tutored or taught other students (paid or voluntary)  | 1.27     | 1.38                     | 1.37                      |
| 4i.   | Participated in a community-based project as<br>part of a regular course                        | 1.25     | 1.32                     | 1.31                      |
| Stud  | lent Effort   |          |                          |                           |
| 4c.   | Prepared two or more drafts of a paper or<br>assignment before turning it in                    | 2.51     | 2.47                     | 2.47                      |
|       | Worked on a paper or project that required integrating ideas or information from various        |          |                          |                           |
| 4d.   | sources   | 2.90     | 2.71*                    | 2.71                      |
|       | Preparing for class (studying, reading, writing, doing homework, or other activities related to |          |                          |                           |
| 10a.  | your program)   | 2.16     | 1.93*                    | 1.90*                     |

Percentages may not total 100% due to rounding.

1 RWC CCSSE RESULTS BY HLC CRITERIA 2008

| CCSSE | Eltems:   | RWC Mean  | Comparison<br>Group Mean | 2008 CCSSE<br>Cohort Mean |
|-------|---|-----------|--------------------------|---------------------------|
| Aca   | demic Challenge                                 |           |                          |                           |
|       |   |           |                          |                           |
|       | Worked harder than you thought you could to     | - <b></b> |                          |                           |
| 4р.   | meet an instructor's standards or expectations  | 2.55      | 2.56                     | 2.53                      |
|       | Number of assigned textbooks, manuals,          |           |                          |                           |
| 6a.   | books, or booklength packs of course readings   | 2.94      | 2.89                     | 2.86                      |
| 0a.   | Number of written papers or reports of any      | 2.34      | 2.09                     | 2.00                      |
| 6c.   | length  | 2.90      | 2.84                     | 2.83                      |
|       | longai  | 2100      | 2.01                     | 2.00                      |
|       | Mark the box that best represents the extent to |           |                          |                           |
|       | which your examinations during the current      |           |                          |                           |
|       | school year have challenged you to do your      |           |                          |                           |
| 7.    | best work at this college (7 point scale)       | 5.11      | 5.05                     | 5.00                      |
|       | Encouraging you to spend significant amounts    |           |                          |                           |
| 9a.   | of time studying                                | 3.09      | 2.97                     | 2.96                      |
| Stud  | lent Faculty Interaction                        |           |                          |                           |
|       | Received prompt feedback (written or oral) from |           |                          |                           |
| 40.   | instructors on your performance                 | 2.77      | 2.69                     | 2.66                      |
| Othe  | er Survey Items Relevant to NCA Criteria        |           |                          |                           |
|       | Used the Internet or Instant messenger to work  |           |                          |                           |
| 4j.   | on an assignment                                | 3.01      | 2.84                     | 2.84                      |
|       | Participation in: Organized learning            |           |                          |                           |
|       | communities (linked courses/study groups led    |           |                          |                           |
| 8i.   | by faculty or counselors)                       |           |                          |                           |
|       | I have not done, nor plan to do                 | 75.0%     | 73.3%                    | 73.1%                     |
|       | I plan to do                                    | 18.0%     | 17.4%                    | 18.3%                     |
|       | I have done                                     | 7.0%      | 9.3%                     | 8.6%                      |

HLC 3c. The organization creates effective learning environments.

| CCSSE | E Items:   | RWC Mean | Comparison<br>Group Mean | 2008 CCSSE<br>Cohort Mean |
|-------|--|----------|--------------------------|---------------------------|
| Acti  | ve and Collaborative Learning  |          |                          |                           |
| 4a.   | Asked questions in class or contributed to class<br>discussions                            | 2.94     | 2.96                     | 2.91                      |
| 4i.   | Participated in a community-based project as<br>part of a regular course                   | 1.25     | 1.32                     | 1.31                      |
| Aca   | demic Challenge  |          |                          |                           |
| 4р.   | Worked harder than you thought you could to meet an instructor's standards or expectations | 2.55     | 2.56                     | 2.53                      |

| CCSSE | Items:  | RWC Mean | Comparison<br>Group Mean | 2008 CCSSE<br>Cohort Mean |
|-------|---|----------|--------------------------|---------------------------|
| Stud  | lent Faculty Interaction  |          |                          |                           |
| 4k.   | Used email to communicate with an instructor  | 3.07     | 2.51*                    | 2.52*                     |
| 41.   | Discussed grades or assignments with an<br>instructor   | 2.67     | 2.56                     | 2.52                      |
| 4n.   | Discussed ideas from your readings with<br>instructors outside of class   | 1.73     | 1.78                     | 1.73                      |
| 4q.   | worked with instructors on activities other than coursework   | 1.32     | 1.44                     | 1.40                      |
| Othe  | er Survey Items Relevant to NCA Criteria  |          |                          |                           |
| 8i.   | Participation in: Organized learning<br>communities (linked courses/study groups led<br>by faculty or counselors) |          |                          |                           |
| 01.   | I have not done, nor plan to do   | 75.0%    | 73.3%                    | 73.1%                     |
|       | I plan to do  | 18.0%    | 17.4%                    | 18.3%                     |
|       | I have done<br>Participating in college-sponsored activities  | 7.0%     | 9.3%                     | 8.6%                      |
|       | (organization, campus publications, student<br>government, intercollegiate or intramural sports,                  |          |                          |                           |
| 10.c  | etc.)   | 0.21     | 0.31                     | 0.27                      |

# HLC 3d. The organization's learning resources support student learning and effective teaching.

| CCSSE | Items:                                     | RWC Mean | Comparison<br>Group Mean | 2008 CCSSE<br>Cohort Mean |
|-------|--|----------|--------------------------|---------------------------|
| Stud  | ent Effort                                 |          |                          |                           |
| 13h.  | Frequency of use: Computer lab             | 2.48     | 2.15*                    | 2.10*                     |
| Othe  | r Survey Items Relevant to NCA Criteria    |          |                          |                           |
| 9g.   | Using computers in academic work           | 3.34     | 3.15*                    | 3.10*                     |
| 12g.  | Using computing and information technology | 2.89     | 2.78                     | 2.71                      |

# Higher Learning Commission Criterion 4: Acquisition, Discovery, and Application of Knowledge

HLC 4a. The organization demonstrates, through the actions of its board, administrators, students, faculty, and staff, that it values a life of learning

| CCSSE Ite | ems:  | RWC Mean |      | 2008 CCSSE<br>Cohort Mean |
|-----------|---|----------|------|---------------------------|
| Active    | and Collaborative Learning  |          |      |                           |
|           | Discussed ideas from your reaadings or classes with others outside of class (students, family |          |      |                           |
| 4r.       | members, coworkers, etc.)   | 2.53     | 2.57 | 2.56                      |

| CCSSE | Items:  | RWC Mean | Comparison<br>Group Mean | 2008 CCSSE<br>Cohort Mean |
|-------|---|----------|--------------------------|---------------------------|
| Stud  | ent Effort  |          |                          |                           |
| 4e.   | Come to class without completing readings or<br>assignments   | 1.93     | 1.84                     | 1.87                      |
| 6b.   | Number of books read on your won (not assigned) for personal enjoyment or academic enrichment                       | 1.93     | 2.06                     | 2.08                      |
| 10a.  | Preparing for class (studying, reading, writing,<br>doing homework, or other activities related to<br>your program) | 2.16     | 1.93*                    | 1.90*                     |
| Acad  | lemic Challenge   |          |                          |                           |
| 9a.   | Encouraging you to spend significant amounts of time studying   | 3.09     | 2.97                     | 2.96                      |
| Stud  | ent Faculty Interaction   |          |                          |                           |
| 4q.   | worked with instructors on activities other than coursework   | 1.32     | 1.44                     | 1.40                      |
| Othe  | r Survey Items Relevant to NCA Criteria   |          |                          |                           |
| 11a.  | Relationships with: Other students (7 point scale)  | 5.34     | 5.60                     | 5.48                      |
| 11b.  | Relationships with: Instructors (7 point scale)   | 5.56     | 5.74                     | 5.67                      |
| 11c.  | Relationships with: Administrative personnel & offices (7 point scale)  | 4.62     | 5.15*                    | 4.98*                     |

## HLC 4b. The organization demonstrates that acquisition of a breadth of knowledge and skills and the exercise of intellectual inquiry are integral to its education programs.

| CCSSE | E Items:   | RWC Mean | Comparison<br>Group Mean | 2008 CCSSE<br>Cohort Mean |
|-------|--|----------|--------------------------|---------------------------|
| Aca   | demic Challenge  |          |                          |                           |
| 5b.   | Analyzing the basic elements of an<br>idea/experience/theory   | 2.90     | 2.82                     | 2.84                      |
| 5c.   | Synthesizing and organizing ideas, information,<br>or experiences in new ways  | 2.73     | 2.70                     | 2.71                      |
| 5d.   | Making judgments about the value or soundness of information, arguments, or methods  | 2.55     | 2.54                     | 2.55                      |
| 5e.   | Applying theories or concepts to practical<br>problems or in new situations  | 2.69     | 2.65                     | 2.64                      |
| 5f.   | Using information you have read or heard to<br>perform a new skill   | 2.76     | 2.78                     | 2.75                      |
| 7.    | Mark the box that best represents the extent to<br>which your examinations during the current<br>school year have challenged you to do your<br>best work at this college (7 point scale) | 5.11     | 5.05                     | 5.00                      |

|       |   |          | Comparison | 2008 CCSSE  |
|-------|---|----------|------------|-------------|
| CCSSE | Items:  | RWC Mean | Group Mean | Cohort Mean |
| Othe  | r Survey Items Relevant to NCA Criteria         |          |            |             |
|       | Participation in: English as a Second Language  |          |            |             |
| 8b.   | course  |          |            |             |
|       | I have not done, nor plan to do                 | 89.6%    | 86.8%      | 85.7%       |
|       | I plan to do                                    | 3.6%     | 5.7%       | 5.3%        |
|       | I have done                                     | 6.8%     | 7.5%       | 8.9%        |
|       | Participation in: Developmental/remedial        |          |            |             |
| 8c.   | reading course                                  |          |            |             |
|       | I have not done, nor plan to do                 | 81.6%    | 74.3%      | 73.2%       |
|       | I plan to do                                    | 6.1%     | 8.5%       | 8.9%        |
|       | I have done                                     | 12.3%    | 17.2%      | 17.9%       |
|       | Participation in: Development/remedial writing  |          |            |             |
| 8d.   | course  |          |            |             |
|       | I have not done, nor plan to do                 | 71.0%    | 67.9%      | 67.3%       |
|       | I plan to do                                    | 10.1%    | 10.5%      | 11.1%       |
|       | I have done                                     | 19.0%    | 21.5%      | 21.6%       |
|       | Participation in: Developmental/remedial math   |          |            |             |
| 8e.   | course  |          |            |             |
|       | I have not done, nor plan to do                 | 65.7%    | 54.3%      | 54.0%       |
|       | I plan to do                                    | 9.9%     | 13.7%      | 14.6%       |
|       | I have done                                     | 24.5%    | 32.0%      | 31.4%       |
| 8G.   | Participation in: Honors course                 |          |            |             |
|       | I have not done, nor plan to do                 | 77.3%    | 74.5%      | 72.9%       |
|       | I plan to do                                    | 19.3%    | 20.7%      | 22.2%       |
|       | I have done                                     | 3.5%     | 4.7%       | 4.9%        |
| 12a.  | Acquiring a broad general education             | 2.86     | 2.95       | 2.94        |
|       | Acquiring job or work-related knowledge and     |          |            |             |
| 12b.  | skills  | 2.59     | 2.67       | 2.56        |
| 12c.  | Writing clearly and effectively                 | 2.67     | 2.70       | 2.69        |
| 12d.  | Speaking clearly and effectively                | 2.51     | 2.62       | 2.60        |
| 12e.  | Thinking critically and analytically            | 2.99     | 2.90       | 2.87        |
| 12f.  | Solving numerical problems                      | 2.59     | 2.62       | 2.59        |
| 12g.  | Using computing and information technology      | 2.89     | 2.78       | 2.71        |
| 12h.  | Working effectively with others                 | 2.75     | 2.77       | 2.71        |
| 12i.  | Learning effectively on your own                | 2.91     | 2.93       | 2.89        |
| 12j.  | Understanding yourself                          | 2.46     | 2.62       | 2.59        |
|       | Understanding people of other racial and ethnic |          |            |             |
| 12k.  | backgrounds                                     | 2.20     | 2.34       | 2.36        |
|       | Developing a personal code of values and        |          |            |             |
| 12I.  | ethics  | 2.23     | 2.38       | 2.34        |
|       |   |          |            | _           |
| 12m.  | Contributing to the welfare of your community   | 1.82     | 2.05*      | 2.00        |
| 12n.  | Developing clearer career goals                 | 2.61     | 2.70       | 2.64        |
| 120.  | Gaining information about career opportunities  | 2.40     | 2.60       | 2.53        |

HLC 4d. The organization provides support to ensure that faculty, students, and staff acquire, discover, and apply knowledge responsibly.

| CCSSE | Items:   | RWC Mean | Comparison<br>Group Mean | 2008 CCSSE<br>Cohort Mean |
|-------|--|----------|--------------------------|---------------------------|
| Stud  | ent Effort   |          |                          |                           |
| 13d.  | Frequency of use: Peer or other tutoring                   | 1.42     | 1.46                     | 1.46                      |
|       | Frequency of use: Skill labs (writing, math,               |          |                          |                           |
| 13e.  | etc.)  | 1.77     | 1.75                     | 1.71                      |
| 13h.  | Frequency of use: Computer lab                             | 2.48     | 2.15*                    | 2.10*                     |
| Stud  | ent Faculty Interaction                                    |          |                          |                           |
|       | Talked about career plans with an instructor or            |          |                          |                           |
| 4m.   | advisor  | 1.99     | 2.09                     | 2.02                      |
| Supp  | ort for Learners   |          |                          |                           |
| 13a.  | Frequency: Academic advising/planning                      | 1.78     | 1.80                     | 1.75                      |
| 13b.  | Frequency: Career Counseling                               | 1.28     | 1.44*                    | 1.43*                     |
| Othe  | r Survey Items Relevant to NCA Criteria                    |          |                          |                           |
| 12h.  | Working effectively with others                            | 2.75     | 2.77                     | 2.71                      |
| 12j.  | Understanding yourself                                     | 2.46     | 2.62                     | 2.59                      |
|       | Understanding people of other racial and ethnic            |          |                          |                           |
| 12k.  | backgrounds  | 2.20     | 2.34                     | 2.36                      |
|       | Developing a personal code of values and                   |          |                          |                           |
| 12I.  | ethics   | 2.23     | 2.38                     | 2.34                      |
| 12m.  | Contributing to the welfare of your community              | 1.82     | 2.05*                    | 2.00                      |
|       |  |          |                          |                           |
| 13c.  | Frequency of use: Job placement assistance                 | 1.16     | 1.28*                    | 1.24                      |
| 13f.  | Frequency of use: Childcare                                | 1.17     | 1.21                     | 1.18                      |
| 13g.  | Frequency of use: Financial aid advising                   | 1.63     | 1.86*                    | 1.79*                     |
| 13i.  | Frequency of use: Student organizations                    | 1.21     | 1.38*                    | 1.34*                     |
| 13j.  | Frequency of use: Transfer credit assistance               | 1.52     | 1.56                     | 1.55                      |
| 13k.  | Frequency of use: Services for people with<br>disabilities | 1.25     | 1.31                     | 1.29                      |

### Higher Learning Commission Criterion 5: Engagement and Service

## HLC 5c. The organization demonstrates its responsiveness to those constituencies that depend on it for service

| CCSSE Ite | ems:   | RWC Mean | -    | 2008 CCSSE<br>Cohort Mean |
|-----------|--|----------|------|---------------------------|
| Studen    | t Effort   |          |      |                           |
| 13e.      | Frequency of use: Skill labs (writing, math, etc.) | 1.77     | 1.75 | 1.71                      |

|              |  |          | Comparison | 2008 CCSSE  |
|--------------|--|----------|------------|-------------|
| CCSSE Items: |  | RWC Mean | Group Mean | Cohort Mean |
| Supp         | oort for Learners  |          |            |             |
|              | Providing the support you need to help you                 |          |            |             |
| 9b.          | succeed at this college                                    | 3.02     | 2.98       | 2.95        |
|              | Helping you cope with your non-academic                    |          |            |             |
| 9d.          | responsibilities (work, family, etc.)                      | 1.83     | 1.97       | 1.93        |
| 9e.          | Providing the support you need to thrive socially          | 1.97     | 2.15       | 2.11        |
|              | Providing the financial support you need to                |          |            |             |
| 9f.          | afford your education                                      | 2.19     | 2.48*      | 2.39        |
| Othe         | r Survey Items Relevant to NCA Criteria                    |          |            |             |
|              | Participation in: English as a Second Language             |          |            |             |
| 8b.          | course   |          |            |             |
|              | I have not done, nor plan to do                            | 89.6%    | 86.8%      | 85.7%       |
|              | I plan to do   | 3.6%     | 5.7%       | 5.3%        |
|              | I have done  | 6.8%     | 7.5%       | 8.9%        |
|              | Participation in: Developmental/remedial                   |          |            |             |
| 8c.          | reading course   |          |            |             |
|              | I have not done, nor plan to do                            | 81.6%    | 74.3%      | 73.2%       |
|              | I plan to do   | 6.1%     | 8.5%       | 8.9%        |
|              | I have done  | 12.3%    | 17.2%      | 17.9%       |
|              | Participation in: Development/remedial writing             |          |            |             |
| 8d.          | course   |          |            |             |
|              | I have not done, nor plan to do                            | 71.0%    | 67.9%      | 67.3%       |
|              | I plan to do   | 10.1%    | 10.5%      | 11.1%       |
|              | I have done  | 19.0%    | 21.5%      | 21.6%       |
|              | Participation in: Developmental/remedial math              |          |            |             |
| 8e.          | course   |          |            |             |
|              | I have not done, nor plan to do                            | 65.7%    | 54.3%      | 54.0%       |
|              | I plan to do   | 9.9%     | 13.7%      | 14.6%       |
|              | I have done  | 24.5%    | 32.0%      | 31.4%       |
| 8f.          | Participation in: Study skills course                      |          |            |             |
|              | I have not done, nor plan to do                            | 66.5%    | 66.1%      | 66.4%       |
|              | I plan to do   | 15.5%    | 17.2%      | 18.2%       |
|              | I have done  | 18.0%    | 16.7%      | 15.4%       |
|              | Participation in: College orientation program or           |          |            |             |
| 8h.          | course   |          |            |             |
|              | I have not done, nor plan to do                            | 75.0%    | 57.4%      | 60.1%       |
|              | l plan to do   | 9.5%     | 12.8%      | 13.4%       |
|              | I have done  | 15.5%    | 29.8%      | 26.5%       |
| 13f.         | Frequency of use: Childcare                                | 1.17     | 1.21       | 1.18        |
| 13k.         | Frequency of use: Services for people with<br>disabilities | 1.25     | 1.31       | 1.29        |